

Grange Dental Centre

Terms and conditions

It is our practice policy to give patients full information about their proposed treatment and the cost, this is in the form of a written estimate and treatment plan signed by the patient prior to treatment being undertaken.

A list and explanation of NHS charges and how we calculate our private fees appears at reception and on our website under price list for private fees and NHS for the NHS price bands.

We try to make payment as straightforward as possible, so depending on the treatment undertaken our policy is that patients are asked to:

- Pay on the day of completion of treatment
- Patients are asked to pay a deposit prior to the commencement of treatment and the balance on completion
- Patient pay a proportion each visit
- Patients may pay for your dental care by cheque with
- cash, or credit/debit card, but not American Express.

ADDITIONAL CONDITION

Should a balance be outstanding on your account we will send you an account letter requesting payment within seven days. Thereafter if the account remains outstanding the debt will be referred to Daniels Silverman Limited and will be subject to a surcharge of 15% plus vat to cover the collection costs incurred. This surcharge together with all other charges and legal fees incurred will be the responsibility of the customer and will be legally enforceable.